

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
SEPTEMBER 2023**

Madison County Road Department

Reporting Dates 09/01/23 through 09/29/23

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32858	03/11/21 09/18/23	Request Schedule Closed	Durations 921.0 S-to-C 900.0 O-to-C	Ditching Medium Priority Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
35763	12/14/21 09/18/23	Request Schedule Closed	Durations 643.0 S-to-C 622.0 O-to-C	Gravel Medium Priority Gravel has washed out on culvert	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct Glenview Ct District 4
36046	02/28/22 09/25/23	Request Schedule Closed	Durations 574.0 S-to-C 546.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St Pecan St District 4
36468	04/18/22 09/29/23	Request Schedule Closed	Durations 529.0 S-to-C 497.0 O-to-C	Ditching Medium Priority Don't have true ditches to hold water. Water is coming on to property from road	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln Old Stagecoach Lane
36506	04/19/22 09/07/23	Request Schedule Closed	Durations 506.0 S-to-C 496.0 O-to-C	Ditching Medium Priority Ditch is retaining water mostly downthe road in the ditch	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd Traceview Rd District 1
36517	04/20/22 09/19/23	Request Schedule Closed	Durations 517.0 S-to-C 495.0 O-to-C	Ditching Medium Priority Requesting ditch between the addresses of 214-216 Summit Dr	Brown, Shirley Road Maintenance	Resident 216 Summit Dr Summit Dr District 1
36568	04/25/22 09/07/23	Request Schedule Closed	Durations 500.0 S-to-C 490.0 O-to-C	Ditching Medium Priority Ditch and culvert needs cleaning causing the road to washing out	Brown, Shirley Engineering	Resident 1693 Swamp Rd Swamp Rd District 5

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36594	04/27/22 09/15/23	Request Schedule Closed	Durations 506.0 S-to-C 488.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned out	Brown, Shirley Engineering Resident 402 Stout Rd	Stout Rd District 3
36599	04/27/22 09/28/23	Request Schedule Closed	Durations 519.0 S-to-C 488.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering Vance, Billy 143 Strong Rd	Strong Rd District 1
36682	05/04/22 09/06/23	Request Schedule Closed	Durations 490.0 S-to-C 481.0 O-to-C	Ditching Medium Priority Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering Resident 1317 North Old Canton Rd	North Old Canton Rd District 1
36707	05/09/22 09/19/23	Request Schedule Closed	Durations 498.0 S-to-C 476.0 O-to-C	Ditching Medium Priority Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering Klauder, Tommy 143 Twelve Oaks Trace	Twelve Oaks Trace District 4
36714	05/09/22 09/28/23	Request Schedule Closed	Durations 507.0 S-to-C 476.0 O-to-C	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering Mills, Nancy Coker Rd	Coker Rd District 3
36722	05/10/22 09/25/23	Request Schedule Closed	Durations 503.0 S-to-C 475.0 O-to-C	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering Resident 109 Old Stagecoach Lane	Old Stagecoach Lane
37077	06/16/22 09/08/23	Request Schedule Closed	Durations 449.0 S-to-C 438.0 O-to-C	Gravel Medium Priority Needs repair	Brown, Shirley Road Maintenance Porter, Charles Mount Olive Church Rd	Mt Olive Church Rd District 3

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37406	07/18/22 09/12/23	Request Schedule Closed	Durations 421.0 S-to-C 406.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Caller 306 Renees Way Renees Way District 1
37642	08/16/22 09/26/23	Request Schedule Closed	Durations 406.0 S-to-C 377.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	McDonald, Richard McDonald Rd Mcdonald Rd District 3
37697	08/26/22 09/11/23	Request Schedule Closed	Durations 381.0 S-to-C 367.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd Trace Harbor Rd District 1
37943	09/22/22 09/15/23	Request Schedule Closed	Durations 358.0 S-to-C 340.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virililia Rd Virililia Rd District 4
38093	10/18/22 09/28/23	Request Schedule Closed	Durations 345.0 S-to-C 314.0 O-to-C	Grading Medium Priority Name: Billy D Parker ns, the gravel road has formed some deep holes and it is six	Brown, Shirley Engineering	Parker, Billy Gunter Lane Gunter Ln District 3
38125	10/26/22 09/07/23	Request Schedule Closed	Durations 316.0 S-to-C 306.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd Robinson Rd District 4
38146	11/04/22 09/06/23	Request Schedule Closed	Durations 306.0 S-to-C 297.0 O-to-C	Ditching Medium Priority Needs ditching from 555 all down the road	Brown, Shirley Road Maintenance	Lewis, Jessica Main st Main St District 5

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38186	11/14/22 09/15/23	Request Schedule Closed	Durations 305.0 S-to-C 287.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16 Hwy 16 District 5
38399	01/12/23 09/18/23	Request Schedule Closed	Durations 249.0 S-to-C 228.0 O-to-C	Culvert Repair Medium Priority Drain causing flooding	Brown, Shirley Road Maintenance	Mohammed, Khali Woodbine Ct Woodbine Ct District 1
38414	01/17/23 09/18/23	Request Schedule Closed	Durations 244.0 S-to-C 223.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Taylor, Walter Pisgah Bottom Rd Pisgah Bottom Rd District 5
38415	01/17/23 09/18/23	Request Schedule Closed	Durations 244.0 S-to-C 223.0 O-to-C	Culvert Repair Medium Priority Culvert is caving in on this road, West of Parkinson Rd	Brown, Shirley Road Maintenance	Howard, Bill Virililia Rd Virililia Rd District 4
38453	01/24/23 09/05/23	Request Schedule Closed	Durations 224.0 S-to-C 216.0 O-to-C	Culvert Clean Out Medium Priority Culvert under road is stopped up	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr Ancient Oaks Dr District 3
38460	01/25/23 09/25/23	Request Schedule Closed	Durations 243.0 S-to-C 215.0 O-to-C	Culvert Repair Medium Priority Between these two addresses, the asphalt is washing away from the culvert going under the road	Brown, Shirley Road Maintenance	Ruby Holmes Hollow Ln Holmes Hollow Ln District 5
38534	02/09/23 09/25/23	Request Schedule Closed	Durations 228.0 S-to-C 200.0 O-to-C	Culvert Repair Medium Priority Said we replaced a culvert last year at this address and replaced the concrete. He said the concrete is breaking and needs repair.	Brown, Shirley Road Maintenance	Caller Smith Carr Rd Smith Carr Rd District 4

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38535	02/10/23 09/26/23	Request Schedule Closed	Durations 228.0 S-to-C 199.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Hazelton Cv Hazelton Cv
Water collects at end of driveway and never dries up per caller						
38613	02/23/23 09/29/23	Request Schedule Closed	Durations 218.0 S-to-C 186.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Medlock, Rosie 613 St Charles St St Charles St District 4
Needs ditching						
38760	03/08/23 09/18/23	Request Schedule Closed	Durations 194.0 S-to-C 173.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Engineering	Boston, Leslie Virilia Rd Virilia Rd District 4
Culvert stopped up under the road causing problems on her property						
39039	04/17/23 09/22/23	Request Schedule Closed	Durations 158.0 S-to-C 133.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Nordin, Leland Childress Ln Childress Ln District 4
Name: Leland Nordin						
39171	05/01/23 09/21/23	Request Schedule Closed	Durations 143.0 S-to-C 119.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Richards, Emeal Old Yazoo city Rd Old Yazoo city Rd District 4
Need ditching						
39268	05/09/23 09/05/23	Request Schedule Closed	Durations 119.0 S-to-C 111.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lewis, Jessica Main St Main St District 5
Ditches need cleaning						
39274	05/10/23 09/18/23	Request Schedule Closed	Durations 131.0 S-to-C 110.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Brandon Shady Acres Ln Shady Acres Ln District 4
Replace 2 pipes at the end of road where road has washed out (12"x40') . there is a stake & real estate sign at the location						

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39275	05/10/23 09/13/23	Request Schedule Closed	Durations 126.0 S-to-C 110.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr	Wildwood Dr District 1
Clean out silt out of ditch in front of 118 & to the right side of property							
39277	05/10/23 09/21/23	Request Schedule Closed	Durations 134.0 S-to-C 110.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arrington, Jennifer Old Rice Rd	Old Rice Rd District 1
Clean silt out of ditch on Old Rice between Trace View Rd and Trace Harbor Rd							
39278	05/10/23 09/20/23	Request Schedule Closed	Durations 133.0 S-to-C 110.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Orr, Roy Joe Hall Rd	Joe Hall Rd District 4
Ditches need to be cleaned stopped debris is block culvert							
39279	05/10/23 09/29/23	Request Schedule Closed	Durations 142.0 S-to-C 110.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Leach, Glenda Virillia Rd	Virillia Rd District 4
Ditching needed cleaning flooding property : culvert needs unstopping							
39288	05/11/23 09/14/23	Request Schedule Closed	Durations 126.0 S-to-C 109.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Stump Bridge Rd	Stump Bridge Rd District 5
Requesting to have ditches cleaned of debris							
39289	05/11/23 09/12/23	Request Schedule Closed	Durations 124.0 S-to-C 109.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Moss Rd	Moss Rd District 5
Ditches and culvert need to be cleaned							
39295	05/11/23 09/06/23	Request Schedule Closed	Durations 118.0 S-to-C 109.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Meeks, Casey Reid Rd E	Reid Rd E District 5
Requesting to have ditching done. Ditches have standing water and not draining							

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39301	05/12/23 09/29/23	Request Schedule Closed	Durations 140.0 S-to-C 108.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boyd, Curby Cloverleaf Dr	Cloverleaf Dr District 4
Requesting to have ditches cleaned and dug out							
39334	05/15/23 09/14/23	Request Schedule Closed	Durations 122.0 S-to-C 105.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Rick Yandell Rd	Yandell Rd District 1
Need gravel under the mailbox, got standing water holding underneath it							
39345	05/17/23 09/22/23	Request Schedule Closed	Durations 128.0 S-to-C 103.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jeffrey Matthews Ave	Matthews Ave District 5
Ditch stopped up, holding water							
39487	05/31/23 09/29/23	Request Schedule Closed	Durations 121.0 S-to-C 89.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Saxton, Joe North Old Canton Rd	North Old Canton Rd District 1
Need gravel on culvert to road to fill in a hole/ drop							
39510	06/02/23 09/21/23	Request Schedule Closed	Durations 111.0 S-to-C 87.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Carrie Robinson Springs Rd	Robinson Springs Rd District 3
Need culvert installed							
39650	06/15/23 09/21/23	Request Schedule Closed	Durations 98.0 S-to-C 74.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Warnock, Tina Sharon Rd	Sharon Rd District 5
Request to have the culvert and ditch of neighbor cleaned so the water is washing out her driveway and she needs gravel for her drive							
39674	06/16/23 09/21/23	Request Schedule Closed	Durations 97.0 S-to-C 73.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ronnie Way Rd	Way Rd District 5
Need culvert installed on new property							

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39929	07/05/23 09/22/23	Request Schedule Closed	Durations 79.0 S-to-C 54.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris Mathews Ave	Matthews Ave District 5
pipe needs replaced across the street from this address.							
39959	07/07/23 09/14/23	Request Schedule Closed	Durations 69.0 S-to-C 52.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Marion Body Rd	Body Rd District 5
Need at the entrance of the road need ditching for standing water							
40168	07/28/23 09/27/23	Request Schedule Closed	Durations 61.0 S-to-C 31.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clark, Monty Dove Cv	Dove Cv District 3
At the intersection of Dove Cv and Quail Hollow the culvert is collasping							
40178	07/31/23 09/25/23	Request Schedule Closed	Durations 56.0 S-to-C 28.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Green, Nathan Holmes Hollow Ln	Holmes Hollow Ln District 5
Culvert washed out							
40213	08/03/23 09/20/23	Request Schedule Closed	Durations 48.0 S-to-C 25.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Chesser, Jamie Chesser Rd	Chesser Rd District 5
Culvert is smashed in, and has a hole in it makes it hard to drive over							
40214	08/03/23 09/12/23	Request Schedule Closed	Durations 40.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Stacy Mcnamara Rd	Mcnamara Rd District 5
Bad pot holes							
40263	08/09/23 09/08/23	Request Schedule Closed	Durations 30.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hall, Charles Blackberry Cove	Blackberry Cv District 3
Name: Charles W. Hall edars Subdivision. Thanks for your help.							

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40279	08/11/23 09/29/23	Request Schedule Closed	Durations 49.0 S-to-C 17.0 O-to-C	Road Condition Medium Priority Name: Bobby Walker condition. The road is falling apart. The	Brown, Shirley Road Maintenance	Walker, Bobby Virgin Mary Road	Virgin Mary Rd District 5
40284	08/14/23 09/22/23	Request Schedule Closed	Durations 39.0 S-to-C 14.0 O-to-C	Road Condition Medium Priority condition. The road is falling apart. The	Brown, Shirley Road Maintenance	Walker, Bobby Virgin Mary Road	Virgin Mary Rd District 5
40289	08/14/23 09/25/23	Request Schedule Closed	Durations 42.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Pot hole on Yandell Rd turning onto Johnson Ln	Brown, Shirley Road Maintenance	Unknown Yandell Rd	Yandell Rd District 5
40297	08/15/23 09/13/23	Request Schedule Closed	Durations 29.0 S-to-C 13.0 O-to-C	Culvert Installation Medium Priority Culvert needs to be replaced	Brown, Shirley Road Maintenance	Brown, Jackie 4 H Club Rd	4 H Club Rd District 1
40306	08/16/23 09/26/23	Request Schedule Closed	Durations 41.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority Bad pot holes on this road, right close to Hwy 16 W	Brown, Shirley Road Maintenance	Unknown Old Yazoo City Rd	Old Yazoo City Rd District 4
40309	08/16/23 09/29/23	Request Schedule Closed	Durations 44.0 S-to-C 12.0 O-to-C	Road Condition Medium Priority Bad spot at the end of the driveway scubbing their cars	Brown, Shirley Road Maintenance	Jordan, Annie Pine St	Pine St District 4
40310	08/16/23 09/18/23	Request Schedule Closed	Durations 33.0 S-to-C 12.0 O-to-C	Gravel Medium Priority Need gravel on the pipe that's going across the road close to this address	Brown, Shirley Road Maintenance	Betty John Day Rd	John Day Rd District 5

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40316	08/17/23 09/11/23	Request Schedule Closed	Durations 25.0 S-to-C 11.0 O-to-C	Culvert Repair Medium Priority Need cross drain clean or replaced	Brown, Shirley Road Maintenance	Harris Ben Lockett Rd	Ben Lockett Rd District 5

Open Requests: 64 242.6 S-to-C Average Duration
221.0 O-to-C Average Duration

Total Requests: 64 242.6 S-to-C Average Duration
221.0 O-to-C Average Duration